

January 16, 2018

RE : Client Population & Conditions

To United Way of the Ouachitas,

Thank you for this opportunity to apply for United Way allocation funding this year. In reference to the client population and conditions page, we currently do not track some of the metrics the form asks for due to Social Services policy. Approximately, 20% of all clients we serve in the Red Shield Cafe are children and we are uncomfortable asking minors their guardians income level, ethnic group, etc.

In our meal ticket program, we can and will ask for this information in the future. Thank you for giving us this tool and if you have any questions, please feel free to contact me at anytime.

I am providing our Social Services Statistical Overview so you can see what kind of data we are currently tracking and trends in our Social Services Department. Over the past 3 years, the Red Shield Cafe has increased 83% overall.

In Christ,

A handwritten signature in black ink, appearing to read "B. Hargis", with a stylized flourish at the end.

Lieutenant Bradley Hargis

Hot Springs, Arkansas

CORPS OFFICER

Social Services Statistical Overview						
Cases Served	2013	2014	2015	2016	1 year increase	3 year increase
Men	195	238	218	345	58%	77%
Women	123	149	218	354	62%	188%
Families	404	481	500	499	0%	24%
Total	722	868	936	1,198	28%	66%
Number of requests	1,332	1,234	1,528	1,650	8%	24%
Unduplicated People Served	1,458	1,932	2,004	2,155	8%	48%
Red Shield Café Meals	18,901	20,394	33,575	34,683	3%	83%
Grocery Orders Provided	1,700	983	651	767	18%	-55%
Clothing Items Distributed	2,253	3,971	5,041	3,914	-22%	74%
Furniture Items Distributed	3	149	175	214	22%	7,033%
Energy Assistance	24	21	351	149	-58%	521%
Other Services - Bread	2,734	386	135	220	63%	-92%
Referrals to Other Resources	449	609	1,510	1,893	25%	322%

The statistical overview above provides a snapshot of the type and volume of social service assistance provided by The Salvation Army from its office in Hot Springs.

Statistical Trends

- The number of cases served is increasing in all categories. The largest increase has been in assistance provided to single females.
- More people are receiving assistance and the number of requests continues to increase...and outpace the number of cases served. This indicates greater need than capacity and increasing referrals.
- The decrease in grocery orders most likely reflects the addition of many food pantries in the area (this supports anecdotal data).
- The Red Shield Café is serving a need. Donated bread is now used for the evening meal and not distributed separately. This accounts for the 92% decrease in Other Services.
- Family Store items (clothing and furniture) are now provided to more people in need.

Red Shield Café

In addition to providing food from its food pantry, with assistance from food donations and collaborative partners, The Salvation Army serves an evening meal Monday – Saturday and a noon meal on Sunday to any who are hungry. The Salvation Army is the only organization in Hot Springs that provides an evening meal on a consistent basis. Jackson House, another community organization, provides a daily noon meal, in addition to other services.

The Social Services Statistical Overview table on the previous page shows the increase in meals served – an 83% increase over the last 3 years. Sadly, the current corps community center facility does not have room for the men, women and children who eat these meals to enjoy them in The Salvation Army facility. Instead, they must eat outdoors, in their car or some other place.